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Excellence...Always

Office of Paula S. O'Neil Clerk & Comptroller Pasco County, Florida

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Fraudulent Jury Service Phone Calls – PUBLIC NOTICE

Please be aware that there has been an increase, both locally and nationally, of fraudulent Jury Duty phone calls. The Office of Paula S. O'Neil, Pasco County Clerk & Comptroller, and the Florida Court Clerks and Comptrollers do not give notices of jury service or failure to appear for such by telephone. All jury summonses are sent through the U.S. Mail.

Additionally, the Clerk & Comptroller does not require anyone to provide any sensitive information over the telephone. Most contact with prospective jurors (federal or local) is made through the U.S. Mail. If necessary to discuss anything over the telephone, requests would not include social security numbers, credit card numbers, or any other sensitive information.

Never provide your personal information to an unsolicited phone caller.

A fraudulent phone conversation may include the following dialogue:

The caller states that they are with the office of the court and threatens to have a warrant out for their arrest if the person does not report for jury duty. Typically, the person receiving the call responds by stating they have not received a notice or summons. The caller states that in order to receive notice, he or she needs the following information: birth date, social security number, or a credit or bank card number. The suggested response by the person receiving such a call is to not provide any information and hang up the phone.

Should you have any questions regarding Jury Duty Notices or Summons, please call the Office of Paula S. O'Neil, Pasco County Clerk & Comptroller, at 1(800) 368-2411 x2200.

You may report phone fraud to your local law enforcement agency. In Pasco County, contact the Pasco County Sheriff's Office or your city police department. You may also report phone fraud to the Federal Trade Commission at FTC.Gov or call 1-877-382-4357.